



## These Terms and Conditions will be applicable to Trane's Extended Warranty and will appear on the Warranty Agreement

### CONDITIONS AND LIMITATIONS:

1. This Extended Warranty sets forth the entire agreement between American Standard Warranty Company and the Equipment Owner and can not be changed without written approval from Trane. Representations and promises made by any person not contained in this document are not part of this Extended Warranty.
2. This Extended Warranty is automatically cancelled if the equipment is removed from the address identified on the face of this document.
3. Trane reserves the right to select the servicer to perform any repairs called for under this Extended Warranty.
4. Any material and/or work beyond that covered by the terms of this Extended Warranty will be furnished at Equipment Owner's expense.
5. American Standard Warranty Company and Trane shall not be responsible for any loss, damage, or injury resulting from delay in rendering repairs by the terms of this Extended Warranty **and in no event will American Standard Warranty Company or Trane be liable for incidental or consequential damage.**

### WHAT IS COVERED:

American Standard Warranty Company, through its administrator, the Trane Company (Trane), will pay on your behalf the cost of labor and/or repair or replacement of the internal components of the covered piece of equipment listed and subject to the product coverage, on the reverse side of this agreement in the event the equipment fails to operate as a result of a manufacturer's defect.

### WHAT IS NOT COVERED:

1. Routine maintenance or any repairs which are made necessary because routine maintenance was not performed by the Equipment Owner.
2. Premium labor charges or "over-time" charges charged by the servicer for repairs made during other than his normal hours.
3. Air filters, drain lines, condensate pumps, refrigerant lines, ducts, electrical wiring external of the equipment, or any other equipment not listed on the face of this Extended Warranty.
4. Repairs to correct failures or malfunctions that are not considered manufacturing defects, such as damage or malfunctions resulting from Acts of God, fire, water, storms, earthquake, faulty power supply, theft, riot, misuse, abuse, or the improper selection, installation, or application of the equipment.
5. Repairs to alter the equipment to meet changes in Federal, State, or local codes or regulations.
6. Freight on parts.
7. Any work performed by any servicer not approved by Trane's Extended Warranty Department.
8. Repairs to equipment installed in establishments with corrosive atmospheres, including but not limited to, dry cleaners, beauty shops, and printing facilities.
9. Any repair required on a compressor bearing unit in which the age of the equipment exceeds ten (10) years.
10. Appearance: Features, esthetics, paint and cabinet parts, knobs, and buttons, including but not limited to, rust or corrosion.
11. Items normally to be periodically replaced by the Equipment Owner during the product life such as filters.
12. Part(s) and/or repair(s) due to normal wear and tear.

### EQUIPMENT OWNER'S RESPONSIBILITY:

The following are entirely the responsibility of the Equipment Owner:

1. All service and repairs not covered by this Extended Warranty.
2. **To operate the equipment in accordance with the manufacturer's instructions and to perform routine maintenance and any special maintenance listed in the owners manual. Routine maintenance includes the cleaning of the condensate drain, the condenser, the evaporator coil, the cleaning and replacing of air filters and other items as listed in the owners manual.**
3. Provide servicer free access to equipment and controls.
4. To move any stock, fixtures, or partitions to facilitate the servicer's work.

### EQUIPMENT OWNER'S OPTIONS:

1. The assigned servicer that has been approved to repair your equipment is identified as the "SERVICER" on the face of your Extended Warranty. You have the option to change this servicer anytime during the duration of your Extended Warranty. Call the Trane Extended Warranty Department @ 1-800-554-6413 or email us at [Extended-Warranty.Tyler@Trane.com](mailto:Extended-Warranty.Tyler@Trane.com) where you will be given the procedure to change your servicer. A reproduction of your Extended Warranty will be sent to you and your new servicer in a few days showing a change to the "SERVICER".
2. The remaining duration of your Extended Warranty may be transferred to the new owner should you sell your property. To transfer your Extended Warranty, mail a written request (identifying the successor owner), your original Extended Warranty, and a \$25.00 transfer fee to:

Trane Extended Warranty Department  
P.O. Box 9035, Tyler, Texas 75711-9035

A reproduction of this Extended Warranty will be sent to the successor owner within a few days showing the Extended Warranty registered in their name.

### HOW TO OBTAIN SERVICE:

When repairs are required, review your Trane Extended Warranty. If you feel that the repairs will be covered by your warranty, call the servicer identified as the "SERVICER" on the face of the Extended Warranty. Explain that your equipment needs repair and is covered by a Trane Extended Warranty. Give him the model and Extended Warranty numbers located in the top right hand corner of your Extended Warranty. The servicer will repair your equipment and will be paid by Trane for his services based on the "TERMS AND CONDITIONS" of your Extended Warranty. You, the Equipment Owner, will have no expense as long as the repairs are covered by the "PRODUCT COVERAGE" section and the "TERMS AND CONDITIONS" section of your Extended Warranty.

If the servicer called is unable to perform service on your equipment, call Trane's Extended Warranty Department at 800-554-6413. If you are unable to reach the Extended Warranty Department, consult your Yellow Pages and look for servicers listed under the Trane trademark. Let any servicer you call know that the service call may be covered under your Trane Extended Warranty before service is performed.

Failure to follow these procedures will void payment on the repairs.

**Any service performed by a servicer not approved by the Trane Extended Warranty Department may void payment on the repairs.  
American Standard Warranty Company and Trane are divisions of American Standard Inc.**